

TeleHealth Services

Visit Type Outline - Outpatient Services

Type of Service	Definition of Service	CPT/HCPC Codes	Patient / Physician Relationship	System
TeleHealth Visit	A visit with a provider that uses telecommunication systems between a provider and a patient. The telecommunication system must be HIPAA compliant and provides two way audio and video communication	New Patients: 99201-99205 Established Patients: 99211-99215	New or Established patient relationship	Healow via ECW
TeleHealth Visit (1135 HHS Waiver of HIPAA Compliant) COVID-19 Nationwide Public Health Emergency	A visit with a provider that uses telecommunication systems between a provider and a patient. The telecommunication system does not require HIPAA compliant security.	New Patients: 99201-99205 Established Patients: 99211-99215	New or Established patient relationship	Facetime Skype Zoom Etc
Virtual Check-In Visit	A brief (5-10 minute) check in with your practitioner via telephone or other telecommunication device to decide whether an office visit or other service is needed.	Established Patients: G2012	Established patient relationship	Telephone